



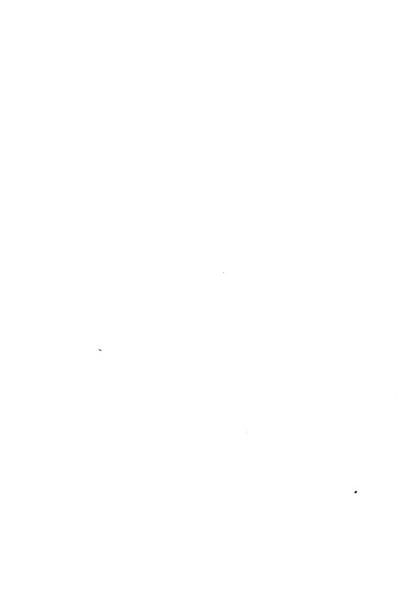




THE INPROVEMENT OF SPEED AND ACCUPACY IN TYPEWRITING

by

Roy Edward Hoke.



THE IMPROVED TO SPEND AND ACCURACY IN TYPE TIME

A dissertation submitted to the Board of University Studies of the Johns Hopkins University in conformity with the requirements for the degree of Doctor of Philosophy.

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Roy Edward Hoke.

Baltimore, 1921.



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INTRODUCTION.

- I. THE FREGIETCY OF THE OCCURRATOR OF LETTERS AND MARKS IN THE STRIKE LANGUAGE.
- II. EERORS IN TYPEWRITING AND THEIR CAUSES.
- III. RELATIVE AVILITIVE OF THE RIGHT FINGERS AND
 THE TWO HANDS FOR TYPEWRITING.
- TYPEDRICHR PROPERTY OF THE PRESENT
- THE ARRANGEMENT OF AN IDEAL RESPONDED ASSOCIATE OF AN IDEAL RESPONDED ASSOCIATION FOR SUCH PRINCIPLES AND A SUCH PRESENTED FOR SUCH PRINCIPLES AND A

FITLIOGRAPHY.

WITA.







Some time ago the writer began work on the problem of constructing standard tests in typewriting, such as have been and are being formulated for the various subjects of the elementary and secondary school purricula. The first reliminary investigations, however, revealed the fact that there were other type miting ; roblems which might logically claim priority. First, since typewriting is a matter entirely of the use of the letters of the albhabet and the various marks, it seemed necessary to investigate the frequency of the occurence of these letters and marks in the English Language. Secondly, since accuracy is one of the primary requisites of good treswriting, it appeared to be important to investigate the number and distribution of errors made in actual typewriting, and to learn, if possible, their causes. Third, the modern "touch" method of typewriting presumably makes equal demands upon all the finners and upon the two hands. In fact, the type writer keyhoard is so armanyed as to assign fifteen letters to the left 'and, and only eleven to the right. Te problem arises: what are the relative abilities of the eight fingers and the two hards. Fourth, the determination of the loads or burdens of work



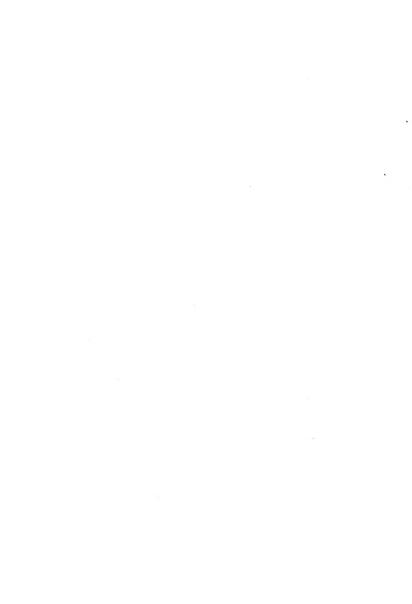
which the present typewriter keyboard places upon the fingers and hands. Fifth, an attempt to enumerate the considerations which must be taken into account in the arrangement of a scientific keyboard; a suggested keyboard, and the criticism of the same from the considerations set forth.

The field of this investigation is one that has not been cultivated. "The the exception of the work by Book on "The Psychology of Skill", little or no experimentation has been done in typewriting. Even in Book's study, the object was not so much the improvement of speed, accuracy or methods of teaching typewriting, as it was the more general aim of ascentaining, by the use of the typewriter as a nere bit of apparatus, the jet obody of skill. Any other mechanism, an adding machine or plane for instance, would have been equally capable of use in a study of skill, though perhaps not equally convenient for experimental purposes.



I. THE FREQUENCY OF THE OCCURRENCE OF LETTERS AND ILLUS IN THE EVOLUSE DATE MADE.

The first objective of our problem is to determine the frequency with which the warious letters of the alphabet and the more common marks are used in the Unglish language. For this purpose valuable material was readily at hand in the form of the Ayres Spelling Scale. This scale itself informs us that the 1000 words in the list are "the product of combining different studies with the object of identifying the 1000 commonest words in English writing." The scale was formed by combining four different vocabulary studies as follows: (1) A study by Agres himself involving a total of 23,629 words found in personal and business letters. (2) The study of Eldridge comprising 43,989 words found on two pages each of four different newspapers. (3) The study of Rev. Knowles of London, of the vocabulary of the English Bible and various authors, to a total of 100,000 words; (4) The study of Cook and O'Shea of the vocabulary used by thirteen persons in family and social correspondence, including a total of 5,200 different words, Nort of these words occurred a number of times. It will be seen, therefore, that the 1000 words in the Ayres scale are those that were found most frequently in approximately 200,000 . words of personal letters, business letters, newspapers, the Rible, and various inclish authors.



According this list of 1000 words as the bost common in the Enrlish language, it would appear that by counting the frequency with which the various letters of the alphabet appear in these words, we should secure a very close approximation to their frequency in the linguish language in general, and in the work done on typewriters in particular.

Table Mo. I shows in the first oclumn the gross number of occurrences of each letter of the alphabet in the 1000 commonest words. A total of 5422 letters were found. The average length of the words, therefore, is 5.433 letters. By multiplying the runber of occurrences of each letter by 1.362 we around the second column of the table, in which "e" is raised to 1000. The third column shows the parametage of English writing that is made up by each letter of the alphabet. The fourth column gives the frequency of the letters with reference to "q" as one. From this column it will be noted that "e" is used 245 times as often as "q".

Although the evidence thus secured for the frequencies of letters seemed almost conclusive, it was nevertheless thought desirable to support it, if possible by corroborative evidence from original studies. "it' this jurgose in view, three studies were made on the frequencies of letters and junctuation works in (1) the Gosgal of St. Mark. (2) representative business letters, and (3) current newspaper editorials.

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TABLE 1. FREQUENCY OF USE OF LETTERS IN

THE WOLDS OF THE ARYES' SPELLING SCALE

	Times Used	Paised to 1000	Percentage	Fased on"Q"
E	774	1000	13.51	245
m	440	609	8.09	147
\mathbf{F}_{i}	434	591	7.98	1.45
A	419	5 71	7.71	139
0	385	524	7.08	128
N	3 7 3	508	6.88	124
I	366	5 9 8	6.73	122
I S L	308	420	5.66	103
I.	254	350	4.67	85
	219	298	4.03	73
D	193	263	3.51	ô4
C D U	171	233	3.14	5 7
H	170	232	3.12	5ô
P	16l.	219	2,96	54
M	154	210	2.81	51
G	114	155	2.09	38
	113	154	2.07	37
F Y B	107	146	1.96	36
3	97	132	1.78	32
77	90	123	1.05	30
V	60	82	1.09	20
K	36	49	• 66	12
J	14	19	.25	5
X	13	18	.23	5 4 2 1
z	5	7	.09	2
Q	3	4	.05	1
Total	5433	7415	100.%	1790



Table II shows the frequencies of use of letters and junctuation marks in the sixteenth chapter of mark's Despel. The first polium shows the actual occurrences of letters, while the second column shows the same data with "e" raised to 1000 for purposes of comparison. This was done by multiplying the first column through by 2.69.

Table III shows the frequencies of use of letters and punctuation works in actual business letters. The first column, while second column slows the same data with count, while the second column slows the same data with "e" raised to 1000 by multiplying through by 8.82.

Table IV shows the frequencies of use of letters and punctuation marks in a newspaper editorial both in the original form as counted and also as these data appear when raised to the basis of 1000 for "e" by multiplying by 3.97.

A comparison of the data of these three original studies with Table No. I, which gives the frequency of letters in the Ayres Speciling Scale, will reveal much similarity both in the order or rank of the letters and in the relative frequencies of each letter in the four tables. It may justly be said that the differences in the four tables are less noticeable than the similarities. This fact may be given more definite and exact expression statistically. Deference to Table V will show that the frequencies of letters in the Ayres Scale correlate



TAPLE 17. -FREQUENCY OF USE OF LETTERS AND PUNCTUATION PARKS

IN THE SINCLENTS CHAPTER OF MARK'S GOSPEL

	Times Used	Paised to 1000
E	271	1000
T	164	ô 0 5
T A	. 155	5 72
H	1 53	565
17	100	391
S	92	340
D	92	340
Q .	38	325
I	87	321
ИЗДОИКИМИРОИВОНИЙИИ И В БОИКИИ И В БОИКИИ И В БОИКИИ В Б	67	247
L	63	232
Y	52	192
1.7	41	151
Ü	37	137
Zer.	37	137
29	25	13 7 92
C	23	85
Ī	23	85
B	20	74
Ğ	13	48
Ÿ	12	48 44 22
K	- 6	22
Z	6 3 2 1 0	11
J	2	7
C	i	4
Ř.	Ó	Ö
	19	70
	34	125
•	6	22
1	11	41



TAPIN INT.

FREQUENCY OF USE OF LETTERS AND PUNCTUATION MARKS

IN BUSINESS LETTERS

	Times Used	Raised to 1000
E	354	1000
A	252	720
0	249	711
T	240	6 8 6
N	195	557
S	162	463
S I L	156	44a
L	147	420
H	144	411
R	135	386
R D C	96	274
C	93	265
U	90	260
II	75	214
Y	72	205
B	51	146
4.	48	137
P	33	91
G	3 ^	86
v	24	69
F	18	51
K	12	34
X	9 6 3 3	25
J	6	17
Ç Z	3	8
Z	3	8
•	44	124
,	49	140
•		12
;	4	0



TABLE W. FREQUENCY OF USE OF LETTERS AND PURCTUATION MARKS

IN A MEWSPAPER EDITORIAL

	Times Used	Raised to 1000
E	252	1000
A	219	87ô
J.	210	841
s S	180	723
0	171	ô 6 5
I	168	ô 73
I R	117	468
N	105	420
H	102	409
L	99	396
B	72	289
C	ò 9	275
Ū	ö6	263
P	57	228
M	54	216
D	42	169
Y	39	157
Y W	33	132
ਤ c	30	120
C	20	109
V	18	71
K J	15	60
J	12	49
X	9	3 7
Q.	6	24
Z	6 3	11
•	16	64
	20	81
;	o	O
;	2	7



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CORRELATION OF THE SUSQUENCY OF THE CONTROLS IN THE 1000 TOPES OF THE AYERS SOMELING SCARE THE THIR HER

IN TABLES II , III, AND IV .

Ayres Scale	Av. of three t <u>able</u> s	Devia- tions of x.		x ²	y 2	xy
E 1000 T 509 A 0 501 490 5091 5	1000 7112 7274 5090 48667 5090 5090 5090 5090 5090 5090 5090 509	715 554 289 135 223 306 -53 -53 -53 -139 -165 -162 -171 -170 -207 -267 -276	71344677239901146776902792279901466776902792246677711144500284666777122222222222222222222222222222222	511,235 104,976 81,796 81,796 52,451 18,225 45,539 98,636 2,809 4,225 169 2,704 4,356 19,234 17,164 16,900 41,209 53,696 71,756 71,597 77,284 1,476,109	508,369 178,776 190,096 82,369 49,284 37,249 26,400 59,241 7,844 4,459 86,404 42,559 40,804 40,436 51,076 61,504 70,225 74,561 77,582 77,284	509,795 137,876 134,725 29,970 41,109 77,687 24,416 - 0,682 4 ,572 - 1,014 - 6,971 14,175 17,961 - 1,4,614 - 1,4,614 - 1,516 - 1,014 - 6,72 - 1,014 - 6,72 - 1,014 - 6,72 - 1,014 - 7,961 - 1,014 - 7,961 - 1,014 - 7,961 - 1,015 - 7,961 - 1,015 - 7,960 - 7,960 - 7,960

 $r = \frac{\sum_{x \in Y}}{\sum_{x \in Y}} = \frac{1,496,988}{\sqrt{1478108 + 130.730}} = \frac{1496,988}{1884,900} = .946$



with the frequencies found by averaging the three original studies (Tables II, III, and IV) almost perfectly. The coefficient of correlation is .945 and the Probable Error is .012. The Product-moment formula was used in securing this correlation.

It is of course possible that in any one study of the frequency of letters the chance presence or absence of a few words containing the less common letters, such as K, J, Q, X, or Z, may appreciably influence the result. This difficulty may be obviated by combining the four studies (Tables I, II, III and IV), to which procedure no objection may be raised in view of the very high correlation which obtains, as set forth above.

Table VI shows the frequencies of letters and marks in the four studies made, all raised to the tasis of 1000 for "c", while in the fifth column of the table we have the average of the first four. This column is based on the counting of 12,130 letters of the alphabet in connection with the four studies. It is the findings set forth in this fifth column which are accepted in this paper as a basis for evaluating the various letters and marks and their importance or frequency in typewriting.

Diagram I shows graphically the frequencies of the various letters. The fact is that the first six letters (E. T. A. O. S. I) are used more frequently than the



DIAGRAM I.

Graph Showing Frequency of use of Letters. See Table .

		11.00	
A			
0			
S			
N			
R	-		
H			
C			
U			
M The state of the			
B TOTAL STATE OF THE STATE OF T			
P			
F			
G CONTRACTOR OF THE CONTRACTOR			
Y			
к			
J∎ ×∎			
QI			
ZI			
		-	



IS TABLE VI STUDIES OF THE EMEQUENCY OF USE OF

SHEAT MOITAGETHAN SCHEET

Avres	Lork	Dog. Tettongs	Sun Id.	Average
Ayres I loco	1000	1000	1000	1000
II 1000 II 609 A 571	605	686	841	685
A 571	572	720	876	38 4
0 524	325	711	685	561
	340	463	723	486
S 420 1 498 1 508 1 591 1 232 1 350 D 263	321	44Ĉ	673	484
17 508 -	391	557	420	469
F 591	247	388	468	423
1. 232	565	411	409	402
L 350	232	420	396	349
	340	274	169	261
C 298	85	265	276	231
U 223 H 210 Y 146 D 132 P 219 W 123	137	260	263	223
M 210 Y 146 B 132	151	214	216	· ~ 138
Y 146	192	205	157	175
D 132	74	1.46	≳89	160
P 219	92	94 137 51	228	158
W 123	137	137	132	132
F 154	85	51	120	102
F 154 G 155 V 82	48	86	109	99
V 82	44	69	71	66
K 49	22	34	60	41
K 49 J 19 K 18	7	17	49	23
X 18	0	25	37	20
Q 4 Z 7	4	8	24	10
Z = 7	11	8	11	9
•	70	124	64	.86
2	125	140	81	115
:	22	12	0	11
•	41	0	7	16



remaining twenty letters. The most startling observation is the fact that "e" is used more frequently than twelve other letters combined (Y, B, P, W, F, G, V, K, J, X, Q, Z). In view of these facts the conclusion is very evident, viz., that the frequencies of the letters should be taken into consideration in the arrangement of the type-writer keyboard.

In further corroboration of the findings of this paper as to the frequencies of letters and marks, the custom of the printing trade may be adduced. Table VII represents in the first column the number of type of each letter included in a large printer's font. For comparitive purposes this is reduced to the basis of 1000 for "E" by dividing through by 12, and the results shown in the second column. Our accepted findings are given in the third column. Even a casual comparison of these data reveals so close an agreement between them that a correlation by statistical methods would be superfluous. It needs however to be borne in mind that the printer's font supplies a somewhat larger number of the less common letters and marks than would be usually found necessary, Furthermore, the fact that in the printer's font four letters (0, S. I. M.) are given the same rank, with 8,000 type each, indicates that we have here only a rough approximation of usage, and that the evidence from the make-up of the font is valuable for our purpose only for corroboration and not for definite evaluation of letters.



TAPLE VII.

FREQUENCY OF USE OF LETTERS AND PUNCTUATION MARKS IN PRINTER'S FORTS AS COMPARED WITH AVERAGES GIVEN IN TABLE VI PAGE 15.

	Printer's	Font.	Av. this Study
ETAOSINGHLGGUMVEG7760XXXXXX	12,000 9,000 8,500 8,500 8,000 6,000 6,000 6,200 6,400 4,400 3,400 2,600 1,700 2,700 1,700 4,700 4,000 4,000 4,000 2,700 2,700 4,000 4,000 4,000 2,700 4,000	1000 700 708 607 607 517 513 367 250 250 167 283 142 167 200 142 100 67 33 42 17	1000 685 684 861 486 488 489 423 402 281 221 223 196 175 158 175 158 172 199 65 41 23 20 10
3	In fort of 100 e" 40 40 5 5	400 400 50 50	86 115 11 16

II. ERRORS IN TYPEWRITING AND THOIP CAUSES.

For the purposes of this part of our investigation about 500 full size wares of practice typewriting work were secured, from approximately 100 different individuals, and the errors found therein counted and tabulated up to the point where "E" was charged with 1000 errors. This point was reached when all but three of the rages had been checked. The errors for the several letters are given in Table VIII. and for convenience of comparison our adopted scale of frequencies of use is given there with. The percentage relationship between these two series of data is given in the third column of Table VIII, from which it will be seen that twelve letters are as good or better than "E" from the standpoint of accuracy, while thirteen rank below "E". The median is 108.3. The close parallelism between accuracy and use may he seen from the fact that the average frequency is 287 er letter, and the average errors recorded, 292 per letter, a very small difference indeed,

In Table IX this relationship between accuracy and frequency of use is still more definitely calculated by the use of the product-moment formula. The coefficient of correlation is found to be .924 with a P. F. of .021. This shows a very close relationship between use and accuracy and bears out the adags, "Practice makes perfect."



TYPIN VIII.

WITH FREQUENCY OF OCCURERNOR OF LETTERS

	Frequency	Errors	Percentage
E	1000	1000	100.
rn L	685	636	92.8
a	ô8 4	596	87.1
	561	462	82.4
S	486	395	81.3
C S I	484	378	78.1
N	469	372	79.3
E	423	440	1C4.
H	402	223	55.5
L	349	339	97.1
D	261	418	160.1
C	231	283	122.5
Ū	223	224	100.
M	198	321	162.1
Y	175	246	140.6
\mathbb{P}	160	97	60.6
P	158	73	43.2
W	132	84	63.6
F	102	209	204.9
F G	99	3 25	328,2
v	66	158	219.4
K	41	96	27.4.1
J	23	26	117.
X	20	140	700.
Q 2.	10	32	320.
Ž.	9	20	222.2

Hd.108.3

Av.156.7



TAPLE I).

CORPOLATION OF PROQUENCY OF USE OF LICTRED WITH CREORS

MALE IN ACTUAL PYPEWRYTHING.

	Tse	Frrors	Dev. x	Dev. Y	\mathbf{x}^2	<u></u>	<u> </u>
TAGSINGHLOCUMYBOWFGVELNGN	005441549529613009 06863448495291165229613009	1000 595 4655 4655 3782 4433 9443 9432 8055 8055 8055 8055 8055 8055 8055 805	13874972052304927955881844778 14++++++++++++++++++++++++++++++++++++	84444002662897659896599853466802 ++1108884976589659853466802 -+11088849428333466202 1228333466202	508, 269 158, 404 147, 709 75, 070 38, 809 37, 124 10, 225 10, 225 4, 096 7, 921 12, 544 12, 544 16, 641 24, 025 26, 344 46, 816 69, 896 74, 729 77, 7294	652,664 118,336 92,416 20,900 10,609 7,296 6,724 21,904 4,824 944 2,102 47,961 48,264 6,762 1,069 17,966 67,753 23,104 87,600 73,584	576,988 436,992 120,942 120,942 120,942 140,925 140,92
Av.		282 ≤ x•y		.380,58			1,780,586

 $r = \underbrace{\frac{\sum_{x,y}}{\sum_{x}^{2}}}_{\sqrt{2},\sqrt{2}} = \underbrace{\frac{1,380,566}{\sqrt{1,895,749} \times 1,387,701}}_{\sqrt{2},895,679} = \underbrace{\frac{1,380,566}{1,495,679}}_{1,495,679} = \underbrace{\frac{994}{1,895,679}}_{1,495,679}$

This relationship is set forth in a ... e graphical Way in Table X. In the up or half of that table we have the thirteen most used letters, in the lower half the thirteen least frequent letters. In the first column the frequency of use of Letters is indicated by the use of a plus sign for those letters above the median in use, and a sinus sign for those below the median. In the second column a plus sign indicates those Letters above the median in number of errors, and a linus sign those below the median in number of errors. There are only two of the thirteen lost collion letters which are below the median in number of errors, and then by a very narrow margin. Also only two of the thirteen least used letters are above the median in number of errors, nor then by very large margins. In the third column the plus sign indicates those letters which are above the median in percentage of accuracy, while the ainus sign indicates those letters which are below the median in accuracy. With five exceptions but of the 26 letters, frequency of use and better than wedien whoursoy so tosether, or infraquency of use with inaccuracy. One of the live exceptions is by a negliatile difference.

We had expected to first that some less or nows of keys or the typermitter hould be more assemble. The findings in Tables IX and X embradist this expecta-



TABLE X.
COMPARISON OF STANGERICY OF USE OF LETTERS FIRE ACCURACY

	Above Md. in frequency of use + , helow	Above Id. in number of errors+, below -,	Above Ed. in accuracy + . below
\mathbf{E}	+	+	+
TAOSIMENLAGU	+	+	+
A	+	+	+
0	+	+	+
S	+	<u>†</u>	†
I	+	<u> </u>	†
27	+	+	+
R	+	+ _n	+
H	+	-T	+
مذ	<u>†</u>	<u>†</u>	+
70	<u>†</u>	+	- A
U	*	+ -#	- 1/
-	The Same Street and Same Street Stree	* 17	
II Y B	-	+	-
Y		-	-
\mathbb{B}	-	-	+
P	-	-	†
Lai	91		+
E	*	*	~
G	-	+	-
1.	-	~	•
X	-	-	*
FGVXJXQX	-	•-	-
X	-	~	44
Q	-	_	•
Ζ,		-	-

[#] The exceptions noted are very near the medians.



tion, and indicate that the instrict of as, on the present keyboard exercises very little if any measurable of eat on according. It has not been found joined to say with any degree of assurance that any one josition on the keyboard is better than any other from the stand-joint of according.

The question was still be marked whether the arms is made in typing any letter occur in continution with way other letter or letters. To answer the question errors were tubulated intil 100 had been noted for "E", and in each case the letter often will the error occurred was noted. The results of this study was set forth in Table MI. This table House be not us friends; of the 100 errors made in writing "E", 10 occurred after W, 14 after L, 12 after I, 12 after T, 3 after I, 3 after J, 5 ofter V. 5 after H. 5 ofter Z. 3 after M. 3 after M. Bafter D, Bafter C, and Bafter G. It does not agreen from a study of this tuble that there is any correction between weare of and the an fination of letters with which ungrone define magniful or to be relitten. This simples only to time to be hook usen our annolution that whousand or incommunation the results of frequent or infrequent practice, due to frequent or infrequent use of the letter.

TAPIN MI. HROAD AND THE LEMBNING APPENDENT OF THE COURT

```
100, 00, T1, T2, T2, T1.

103, 03, He, T0, U0, AU, I0, T0, R1, E1.

101, B4, A2, II, T1, D1.

76, P5, 94, T4, 90, A1.
         J2, 12,
73, Y2,
                   T.- ,
         90, ED.
                       ~,
             12, 52, 11.
La, 41, 12,
45, 11,
AC, 57.
              .
                   ~ ~ 1
AC, 12, 12,
F2, I1, 72,
ED.
AP.
DL, Al.
```

Tabulating from the above the arrors made after each of the latters, we state from ing: after E 81 errors, A 81, C 13, F 28, R 48, I 31, E 82, E 51, V 30, T 30, S 28, U 22, P 18, B 18, V 14, F 11, C 11, D 11, V 10, V 7, G 7, K 8, Z 8, J 0, Q 0, X 0, Inspection shows that this correlates very highly with the frequency of use of latters, which would indicate merely that most errors happen after the letters most frequently used because most trials occur, and therefore most shape for error after the frequently used letters.

THE RELATIVE ABILITIES OF THE EIGHT SINGERS AND THE TWO HANDS FOR TUPPED MAINS.

For the purpose of determining the relative abilities of the eight finders and the two hards three studies were made. The first of these studies was made upon 50 High School sirls; the second on 46 High School boys. In these two studies the following method was used. The subjects were instructed to lold the thank of the right hand a airst the center of the typewriter frame, in front of the space har, and to tap the letter "J" with the first finger of the right hand as rapidly as possible. Thirty seconds were allowed. Then with the thunk of the left land in the same resition, the subject tapped the letter "F" for thirty seconds. Then in the same way, with the right hand second finger "K", left hand second finger "d", right hard third firger "L", Left hard third finder "S", right hand fourth finger ":" left hand fourth finger "A", each for thirty seconds. The experimenter counted the number of tags as they west their impressions on typewriter paper in the regular way, by each of the eight fingers of the 96 subjects.

The purpose of holding the thumb against the metal frame of the tolerater as to eliminate as nucleus lossible, wrist and arm movement, for it was desired to test only finger abilities. It was found that by holding

the thumb in this josition the subject was compelled to make the taps by relying upon the fingers alone, as was desired for the purposes of the experiment. The results of these two studies are set forth in Tables XII and XIII.

An inspection of the pudians in these two tables will show that the eight fingers have whout the same rank and relative whility for the two sexes. The only noticeable sex difference is in speed of tagging, with respect to which the boys excelled the girls ty 24.6 per cent.

The third study was hade of de college livis and le teachers of Frederick County, Daryland. In this study a some that different method was parsued. The subjects were required to tap for one minute with a pencil with the right land, then one inute with the left hand. The marks were subsequently counted to get the scores. (A later study showed that when the subjects attempted to count their taps as they went, their speed was impeded. A few reported that this served to increase their scores.) The subjects were further required to tap for thirty seconds upon their desks with each finger. Particular instructions were given as to the position to be assumed: with the wrist resting upon the desk (to prevent wrist movement in tapping) and with three fingers also resting with their tips upon the desk. It was found



116 122

135 125 146 127

87 114 110

145 132 154

99

151 128

33 100 119

34 312 122

122 123

94

35 83

84 99 130

36

3.33 3.00 109

123

94 95 84

134 124 1229

108 141

113 132 128 120 135 140 143 149 39 114 3.04 114 84 81 113 98 106 40 110 125 77 111 126 112 144 118

88 117



TAPLE MII (continued)

41, 96 104 87 98 99 99 119 113 42 116 186 128 121 150 144 144 145

43 107 131 123 111 112 118 126 127

44 107 108 112 90 140 117 105 134

45 130 128 129 109 121 136 134 149 46 108 118 121 102 119 122 120 127

47 111 127 138 125 121 108 94 92

48 112 109 101 96 100 97 131 134

49 106 109 117 105 126 118 106 100 30 121 110 120 111 125 124 116 110

Av.107 116 113 115 116 116 116 119

14,106 119 117 119 119 150 123 117



TATTA VITT

					TATL	b XI	II.		
LAPTI	a Tis Left	55 D	77	3			31 ()	1.005	TOYS
1	Left	Hand	1		1 1 t 2	I.47.	1 -		
_	3	÷	1	1 156 205	2	3	4		
No. a	S	d	£	.j	k.	1	;		
1 157	1.69	134	131	156	167	180	132		
2 124	14%	160	164	205	21 7	203	152		
2 T-75	154	4	163	150	180	151	179		
4 105	108	117	123	141	149	138	98		
5 150	152	1.52	154	154	151	1.64	160		
6 155	150	152 163	145	177	180	183	173		
7 122	138	148	128	166	161	130	159		
8 129	3.50	163	175	165	153	183	152		
8 129 9 137	158 130	193	161	158	167	222	167		
10 129	121	1,53	135	163	186	162	134		
11 138				139					
11 190	140	138	140	709	1.52	162	154		
12 139	140	141	155	159	146	152	136		
13 103		125	121	178	201	205	185		
14 126	172	155	148	181	182	189	167		
15 94 16 150 17 93 18 181 19 134	79	96	94	88	139	1.26	119		
16 150	1.46	153	157	179	181	190 178	149		
17 93	11.5	136	159	3.79	176	±7€	137 151		
18 181	186	186	176	181	204	೭೦೭	151		
19 134	138	158	168	172	206	211	195		
20 222	140	125	144	141	148	166	444		
21 129	129	143	1-5 122	158	164 195	161 178	169		
22 112	123	131	122	167	195	178	153		
20 124	114	124	132	186	130	127	147		
24 139	131	141	138	157	157	173	169		
25 100	122	139	142	153	168	160	121		
26 121	134	151	147	150	163	156	134		
27 148	139	142	165	150	169	158	148		
28 90	ICI	120	108	125	141	142	119		
29 123	110	128	133	120	143	123	156		
30 129	131	127	151	154	174	160	171		
31 114	126	142	142	165	187	172	153		
32 119	129	143	139	140	173	160	150		
33 105	118	155	145	172	196	185	171		
34 109	6.6	115	114		132	154	137		
35 134	139	169	145	130	169	132	140		
36 113	104	122	114	151	140	136	123		
37 121	122	139	136	133	165	161	140		
38 137	135	149	141	135	178	146	134		
39 129	138	144	143	132	143	144	144		
40 151	154	157	151	131	168	169	150		
41 142	149	169	162	142	140	102	101		
42 140	151	168	156	165	188	189	1.40		
43 118	113	125	121	145	156	147	157		
44 159	156	176	163	199	212	202	175		
45 124	139	141	149	154	146	145	136		
46 130	129	145	151	158	155	154	150		
Av.128		144	143		167	164	148		
Md.127	134	145	145	156	166	154	151		



that this position effectually irevented any wrist or arm movement being used and secured records of the tapping abilities of the fingers alone.

An inspection of the medians for the eight fingers in Table XIV shows that they very closely hear out the results of the first and second studies as shown in Tables XII and XIII. The three studies involve a total of 190,410 taps, made by 150 different individuals. It is believed that by combining these three studies by the method of averages, we may secure conclusions as to the relative abilities of the fingers and hands which may be resied upon.



146 108

1.6 150 58 55

143

3 32

108 245

3:

50

ES 120

5.5

101

60

43 290 292 150

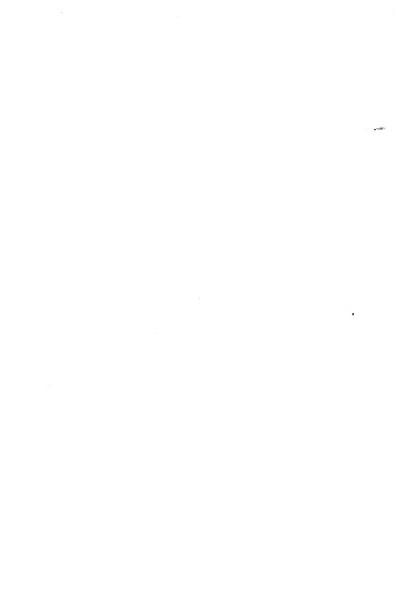
14

-15

780

240

40 570 100 100 140



TAPLE MIV (continued).

d.366 011 170 118 128 318 101 103 117 107



IV. THE FINGER AND HAND LOADS OF THE PRINTING TYPESUITEE KINTOAFT.

Now that we are prepared to state in a watheratical form the relative abilities of the two hards and the finders, it would seem north while first to raise the question, what is being expected of the fingers and hards by the present typewriter keyboard. We are assuming, of course, that the typewriter is to be used by a touch operator. Probably very few persons are any longer disposed to dispute the great advantage of the "touch" method for speed and accuracy. Its advantage from the standpoint of fatigue is still greater.

In accordance ith the touch and of each of the eight fingers has its own proper keys, three for each finger excel the first linger of each and that has six. Table XV gives for each finger the letters it strikes and their values, and the most these, which is the finger road. These letter values are taken from Table VI. Denoting the fingers of the right and as RI, R2, R3, and T4, and those of the left and as RI, R2, R3, and T4, and those of the left and as RI 1490, R2 Si0, R5 900, R4 290, L1 1500, L2 1490, L3 3000, L4 803. Adding these finger seads for each hard we get the last leads: for the right and Sal2, for the left 4460. In view of the fact that is Tables VII, VIII, and XIV we found finger abilities to be not very dissimilar, it is

4



TAPLE XV.
THE TUPETRITING LOAD OF THE TIGHT CHORES AND THE RIGHT KAIDS

	E	isht Hand			
n 4 n 4 u 2 j	23 23	4 - 4	0 531 1 849 . 86	p : : ? Shift	158 16 11 11 100
1. ·	198 190	540	996		296

Total for the right hand: 3422

Left Hand					
Fingers	1	<u> 22</u>	_3_	4	
i V	423 f lo2 r 66 5 685 5 99	e 1000 d 261 c 231	w 152 s 486 x 20	q 10 4 684 z 9 Shift 100	
Ĭ	160 1535	1492	356	803	

Total for the left hand: 4488



rather of thing to find that E1, I1, and E2 are on the present typewriter keyboard given note than five times a made north to do as is given to E4. In view, also, of the generally known fact that the index of right-handelness may be roughly expressed by the matio of ten to nine, that is, that the ability of the right hand is approximately one-ninth greater than that of the reft, it is sumprising to find that the present legicard gives the heavier load to the weaker member.

The question may be raised: why are 100 strikes recorded for both the right and left shift key? The total of 200 were secured by actual court. However, whether either hand will strike exactly half of them will vary somewhat with context. When a letter on the left of the ke/hourd is to be capitalized, the right shift key must he struck and vice versa. Inasmuch as the must used letters are on the left side of the keybourd it is very probable that the right shift key is the more frequently used. Mowever, the total number will remain the same and an equal division of the total 240, while not entirely exact, is as rear as can be gotten. On the revised keyboard, with the letters distributed according to finger and hand ability and frequency of use of Setters, the right and left shift bey will be struck more nearly equilli.



V. PH. CONSIDERATIONS TO BE TAKED INTO ACCOUNT

I. THE ARCALISHMENT OF A SCIPTURE KEYFOARD,

ALT A SUBGRESTION FOR SOME KEYFOARD.

The several considerations which should be forme in mirdly one who is attempting to make a scientific rearrangment of the typewriter keyfolds are the following:

- 1. The resourced abilities of the silt fingers and of the right as compared with the left hand, should be taken into consideration, and loads assigned in proportion to strength.
- 2. The needed of the jumpy of use of the letters of the alphabet and punctuotion looks bust be under the basis for calculating the loads to be assigned to the several fingers.
- 3. In addition to the shows there are certain pedagogical considerations:
- a. Nost used letters for Your or guide keys, since on a keyboard so arranged the work could be done with the fewest possible danger of position of bards. Also the frequent use of these letters will aid the politic the early fixing of these home-key positions.
- those keps or positions which appear to be the Caronable ones from the standpoint of accuracy.
- c. Since beginners find it easier to use the first fingers that the other fingers, and clace the approved



subjects, is that of roceeding from the easy to the more difficult, it is desirable to so arrange the reground, by assigning several of the vowels to the first fingers, that simple practice words and sentences has be written by the beginner, even in the earliest stages of the learning process.

For purposes of the first consideration, Table XVI assembles the data from Tables XII, XIII, and XIV, i.e., the median tapping abilities of the eight fingers of Might School cirbs, Wigh School boys, and College girls and teachers, combining the three by the method of averages. Table XVI also includes the present keyboard load from Table XV. Dividing the total keyboard load (7910) by the sum of the finger abilities (1046) we find that each point of finger ability must be multiplied by 7.55 so as to reapportion the whole load upon the fingers in proportion with their abilities. Comparing the ideal finger-loads with the present finger-loads, we find four over-loads of 49.3, 53., 35.6, and .5; also four under-loads, 6.1, 23.9, 41.6, and 39.4.

Of the 190,410 taps made in this study, 100,817 were made by the right hard, and 89,590 by the left in equal numbers of seconds. The ratio of the ability of the right hand to that of the left is as 100 to 88,87,



TATLE AVI. COMPANION OF THUSHER AT MACH ATTLE INC. WITH THE

LOADS OF THE FINGERS AND VALUE

	LEST			FIGIT				
Ms. for H. S. Birls	1.00	3 119	2 417	115	1 119	$\frac{2}{130}$	를 126	$\frac{4}{117}$
ide, for ". S. Boys ids. College Jirls	127	134	145	145	155	163	1.64	151
		110	139	135	1.5	1.45	131	<u> </u>
Multirrying these are by 7.50 to get ideal tyregriting loads:		220	975	ಐ೭೭	1097	1 096	991	968
The loads on the present keyboard are	ಕಿಂತಿ	358	1492	15 25	1490	640	996	296
Percentage of over- or under-load of the fingers on present typewriter keyboard)-o.:				+ 35,8			

<u>HALTS</u> Right

		Right		<u>Left</u>
Tapping ability	1	100,817 taps		89,5 93 taps
(190,410 taps by 150 individuals))	Ratio: 100	4.0	58,87
Present load	1	3420 taps Ratio: 100	to	4488 taps 131.25
Per sent of over- or under-load				47.7 (over-load of left hand.)



or upproximately as ten in to nime. This agrees with the findings of Tryan. The present right and left hand loads in the origin or end 2 tags for the right to 4488 for the left, or a ratio of row to 151.55. These data show an overload of the left or a of 10.7 per cent as conjured tith the right or i, or the present types then key ound. The over-loads and under-loads discovered are note graphically shown in Disgram II.

The oriticies right or they are leading and littles of the several fingers as obtained on the tageby additions of the three obtained in the interior deaks, two different, and for all we know, neterogeneous sets of late are being asked forefer. In reply to this suggestion the following considerations are identiced and seek to be then into assount.

First, it should be forme in which the same compare whe was all exposed in these two words of experimentation, rural, the thempt to jet a whitestical extremt of the conjust law its fittes of the several fingers.

The two experiments are alike in that both strengt to

^{1.} FRYAM, Aremican polymator relabology, 1802, V, 128-204.



to secure in world to secure of the norther of tops such fireer our make in the c. election of third, weder do or one picute.

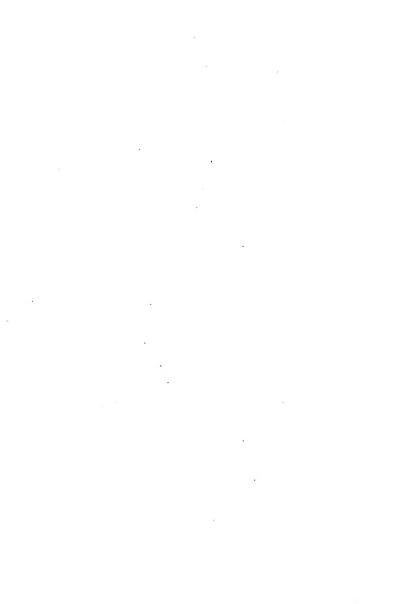
checked, it is true that taying on a deal is not, on for as the know, the same thing as taying the keys of a typeriter in the critical value of that another. But it is then from that taying the keys of a typeriter trained situation, samely, with the tought touching the frame of the sachine, temple the grocess of actual typeriting than is tought, or a deal as the sound typeriting than is tought, or a deal as the secretar across the frame actual process involved in typeriting than does the latter. Both are controlled situations, with the jurpose of preventing an undue influence upon the outcome as a result of leaving the crucial rich frame to do the taying, instead of compelling the firgers to do it.

Third, of the three sets of data which are confired in Table XVI, the third (the results of tappins on desks) loss not differ none from either the first (the results for M. S. Birls for inc on transitions) or the second (the results for M. S. Poys tapping on typewriters) than the first differs from the second. Therefore, an argument against including the third, because differing from the first and second, would be just as good in argument, so for an it goes, for excluding either the first or second because it differs from the other.



Fourth, the average scores for the fingers sessed hy combining the three sets of Jata in Table XVI differ from the scores which would have leen secured by combining only the two first sets of data of that table by only a little over four per cent. So far as the relative abilities of the two hands are concerned, the three sets of data marte, all sizing the ratio of approximately ten to nine. This larger result is therefore unaffected by the inclusion or exclusion of the third set of data. A study of the su leated keybourd in Diagram III will reveal the fact that is was found impossible so to assign load has to give such finger exactly the proper ancort of work. In the case of the Chird finger of the left ourd the error amounts to as with as one and one-third per cent. In view of this fact the above mentioned difference of four year sent loses wich of its significance.

Fifth, the fact is generally brown, especially those limists and topists, that the third finger is the least capable. This fact is not so clearly revealed in the first two sets of data of Table XVI as in the third. This may perhaps se explained by saying that the third finger, in the case of the experiment on the top-writer, reing further removed from the fixed point, the thurs, than was the first or second



was perhaps given some little aid in its tapping from the movement of the wrist and arm. Should this explanation he the correct one, it would appear that the third experiment avoided this chance for error, and is to that extent a corrective. It is the chiron of the writer that the inclusion of the third set of data in the averages, gives a truer estimate of the abilities of the fingers than would be the case were these data criticia.

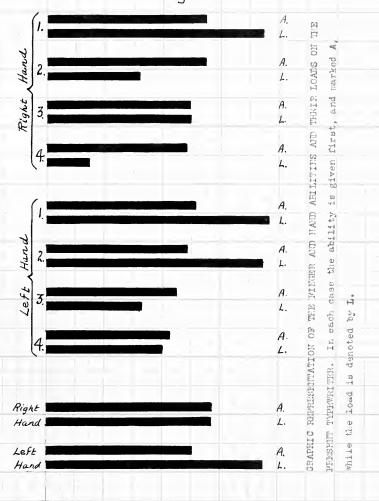
To reture to the considerations unich must be taken into account in airanging a Perboard chang scientific lines, it was noted as one of the redagogical considerations that the eight most frequently used letters should be assigned to the home Pers, so far as this may be found to be consible eithout overloading of fingers.

Also that several of the vowels should be assigned to the first firgers, for the reason savied.

From the consideration of accuracy two results might fullow. It might be found that derived vestical rowsof heye, that is, obtain fingers, were note accurate, or that derivation horizontal rows were tree accurate. Usan others. These two possibilities are abulted in Table XVII. In the upper half of this table accuracy is compared with frequency of use for each of the horizontal rows of keys. In Table IX we saw that with reference to the individual letters, accuracy on fire proof of see here limit perfectly correlated. Table XVII, however, seems to show that we have accuracy in the origin.



Diagram II.





TAPLE XVII.
THE ACCUPACY OF HORIZOUTAL LITES OF KINS ON SUPERITIES.

	ne	Middle			er Tine
Rank in ves	of errors	Pank <u>in us</u> e	, of e <u>rrors</u>	Punk in use	of errors
25 2 1 1 2 2 5 2 6 4 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7	320 64 100 104 93 141 100 78 82 46	A 3 5 5 D 11 19 19 20 F 9 J 23 K 22 L 10	87 611 100 205 205 113 204 97	Z 26 X 24 C 12 V 21 P 16 N 44	222 700 123 259 51 700 160
Av.10.9	112.8	13.6	151,2	17.1	226.7

COMPARISON OF THE MARK OF THE RIGHT PINNERS AND THE HAITS

IN ACCUPACY AND IN LOAD IN TYPINGHING

Fing	Pank ons Acou	in Rrugy	Rank in <u>Load</u>	
Fight(2 hand (3 (4		5 5 2	8 2 5 1	
Left(2 hand (3 (4	غ بر بر	; ; 4 ; 8	3 7 3 4	
Right Land	70	08% of err	ors. 3422	
Left hand	19	92¢* #	4488	



horizontal line, with decreasing accuracy in the middle and especially in the lower lines, to an extent that is not justified by use or disuse. Since this is the case it will be well to assign the more frequently used letters, after the home keys have been stillied, to the uner row of keys.

The second part of Table TVII, on the offer hand, shows differences in accuracy of fingers, that is, of vertical rows of Yeys, Trese data are taken from table eighteen. But slike the arounacy of fingers seems to differ, it appears from the table that this is due to the loads assigned to the fingers and lands, rather than to qualities of the fireers or hands themselves. For when the finners are liven their rank for accuracy and for load, we find a close correlation. The overloaded fingers tend to be inaccurate, while the underloaded fingers tend to be more accurate. In the case of the two lands the evidence is ever more clear. The right land with small load has high accuracy. The left hand "ith heavy load has low accuracy score. The average frequency of ask of letters written by the left land on the mesent be board is 291, by the right 280, So far as the law of use goes, the left hand should be four per cent more accurate than the right. Instead of this we find the right hand 84% hore accorate than the left. This must be due to the over-load of the left hand.



TAPLE XVIII.

THE ACCUPACY OF THE BIGHT PINGERS IN TYPEYFITING (PLESTIFACES)

Right Hand

Fingers	1	2	3	4
n u j	141 56 79 100	i 78 2 204 ,	o 82 1 97	p 46
Averese	162 108	10ô		46

Average for the right land: 108

Teft Hand

Finzers	2.	2	5	4
	r 104 1 205 v 239 t 93 g 328	e 100 a 160 c 123	w 64 s 81 x 700	y 320 • €7 • ಜನಜ
Average	6 <u>61</u> 172	128	282	21.0

Average for the left land: 192



This evidence tends to slow that nearly half of the errors sade by the seft hand in type writing are preventable, due to the had apportioning of the typewriting load in the present keyboard.

A further important reason only the typewriter key-board should be scientifically rearranged is the self-evident fact that maximum speed and case of operation can never be afterined so long as some fingers are over-worked, white others do not have a chance to contribute their full chare to the total result.

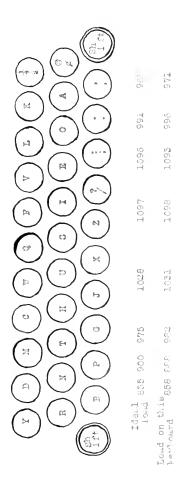
A rearrangement of the keyfourd will, it is obsur, make for improved speed and accuracy in typewriting.

The present arrangement of the typewriter keyboard antedates the "touch" method of operating, which has come to be the only accepted method in the teaching of typewriting. Therefore the considerations, if any, which successed the present arrangement of the keyboard, do not apply, but new considerations must be brought to bear which take account of the fact that all of the fingers are to be used and should contribute their share, no acre and no less.

In accordance with the above considerations we offer herewith a suggested rearrangement of the type-miter keyboard.



DIAGRAM III.



Dicgram Showing suggested rearrangement of the kaltoard, the ideal finger loads as given in Tahle XVI, and the loads this keytoard would assign.







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